



Privacy Policy

Effective Date: July 1 2023

1. Introduction

WebHero Ltd (“WebHero”, “we”, “our”, “us”) is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website www.webhero.ie and use our services. For the purposes of GDPR, WebHero Ltd is the data controller.

2. Company Information

WebHero Ltd

Office 1A, Howley Sq, Main Street,
Oranmore, Galway, Ireland.

Email: [help @ webhero.ie](mailto:help@webhero.ie)

Phone: 0818 994376

3. Information We Collect

We may collect and process the following data about you:

- **Personal Identification Information:** Name, email address, phone number, etc.
- **Technical Data:** IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access this website.
- **Usage Data:** Information about how you use our website, products, and services.
- **Marketing and Communications Data:** Your preferences in receiving marketing from us and your communication preferences.

4. How We Use Your Information

We use the information we collect in the following ways:

- To provide and manage our services.
- To improve our website and services.
- To communicate with you, including responding to your requests and inquiries.

- To comply with legal obligations.

5. Legal Basis for Processing Personal Data

We will process your personal data based on the following legal grounds:

- **Performance of a Contract:** Where the processing is necessary for the performance of a contract to which you are a party.
- **Consent:** Where you have given clear consent for us to process your personal data for a specific purpose.
- **Legitimate Interests:** Where it is necessary for our legitimate interests and your interests and fundamental rights do not override those interests.
- **Compliance with Legal Obligations:** Where the processing is necessary for compliance with a legal obligation.

6. Data Sharing and Disclosure

We may share your data with third parties, including:

- Service providers who provide IT and system administration services.
- Professional advisers including lawyers, bankers, auditors, and insurers.
- Regulatory authorities and other authorities who require reporting of processing activities in certain circumstances.

7. International Transfers

We may transfer your personal data to third parties outside the European Economic Area (EEA). We ensure that your personal data receives an adequate level of protection by ensuring appropriate safeguards are in place.

8. Data Security

We have implemented appropriate security measures to prevent your personal data from being accidentally lost, used, or accessed in an unauthorized way. Access to your personal data is limited to those employees, agents, contractors, and other third parties who have a business need to know.

9. Data Retention

We will only retain your personal data for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

10. Your Data Protection Rights

Under certain circumstances, you have the following rights under data protection laws in relation to your personal data:

- The right to access.
- The right to rectification.
- The right to erasure.
- The right to restrict processing.
- The right to object to processing.
- The right to data portability.

If you wish to exercise any of the rights set out above, please contact us at help @ webhero.ie.

11. Changes to This Privacy Policy

We may update this privacy policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

12. Contact Us

If you have any questions about this Privacy Policy, please contact us:

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